



OVERSIGHT AND SAFETY DIVISION PHONE DIRECTORY

Activity/Topic	Phone	Person/Department	Activity/Topic	Phone	Person/Department
6 MCF Report	463-7121	Erik Gardner	Gas Utility Information Bulletin	463-6368	Andrea Maxwell
Alternative Fuels Accident Inquiries	936-4146	Kent Thompson	Gas Utility Status (Inquiries)	463-7027	Janeen Metcalf
Alternative Fuels Compliance and Inspection Inquiries	463-7207 463-6964	Angie Whitehead James Holt	Gas Utility Tax Filings	463-7027	Janeen Metcalf
Alternative Fuels General Information	463-6462	AFS Operations ACD Group	Gas Utility Tax Questions	817-487-5633	Yolandra Davis
Alternative Fuels Inspector Complaints	971-2989	Adam Rodriguez	PIPES System Inquiries	318-0113	Pete Longoria
Alternative Fuels Licensing and Certification Complaints	936-4146	Kent Thompson	Pipe -C Code / Master Meter Inquires	463-6802	Pipeline Permitting
Alternative Fuels Certification Inquiries	463-2682	AFS Training ACD Group	Pipe-C Code Transmission, Distribution Inquires	463-6802	Pipeline Permitting
Alternative Fuels Licensing Inquiries	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #s) Martin Benavides	Pipeline Classifications (T-4) Gas Utility v. Private Common Carrier v. Private	817-487-5633	Yolandra Davis
Alternative Fuels Open Records	463-3370	Conrad Gonzales	Pipeline Complaints Reporting	463-0503	Michael Shields
Alternative Fuels Plan Inquiries	936-4146	Kent Thompson	Pipeline Damage Prevention Inquires	475-0512	Pipeline Damage Prevention
Alternative Fuels Rules Complaint Reporting and Inquiries	936-4146	Kent Thompson	Pipeline Incidents / Accidents Reporting	463-0503	Michael Shields
Alternative Fuels Training and Examination Issues/Complaints	463-3606	Mark Hood	Pipeline Permit Inquires	463-6802	Pipeline Permitting
Alternative Fuels Training Registration Inquiries	463-6933	Maurie Hebert	Pipeline Safety Inquiries	463-7058	Pipeline Safety
Annual Report Extensions	817-487-5633	Yolandra Davis	Pipeline Safety Open Records	463-6802	Pipeline Permitting
Annual Report Questions	817-487-5633	Yolandra Davis	POCs – Plans of Correction & Master Meters/Apartment Complexes	463-9398	Lori Reyes
Common Carrier Tariff Questions	463-6779	Janet Sims	Natural Gas Consumer Complaints	463-7164	Market Oversight Section
Complaints regarding Gas Purchasing, Selling, Shipping, Transportation, or Gathering Practices	463-7118	Claudia Godoy	Natural Gas Dockets	936-6368	Andrea Maxwell
Curtailment Questions	463-7118	Claudia Godoy	Natural Gas Tariff Questions	463-7167	Tariff Group
EDI Online Account Information – Natural Gas Tariffs	936-6368	Andrea Maxwell	Natural Gas Utility Compliance Filings	463-7118	Claudia Godoy
Eminent Domain / Condemnation General Inquiries – Natural Gas	817-487-5633	Yolandra Davis	Non-Sub metered Master Meter Disconnections	475-1958	Sara Montoya-Foglesong
Gas Services Open Records Coordinator	936-6368	Andrea Maxwell	Non-Utility Certificate	463-7027	Janeen Metcalf
Gas Storage Report	463-6779	Janet Sims			
Gas Utility Annual Reports	463-7027	Janeen Metcalf			
Gas Utility Audits & Compliance	463-7027	Janeen Metcalf			

Form	Phone	Person/Department	Form	Phone	Person/Department
ACORD Insurance Form	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides	LPG Form 35/CNG Form 1035/LNG Form 2035	463-6935	April Richardson
Annual Earnings Monitoring Report	475-1958	Sarah Montoya-Foglesong	LPG Form 500/CNG Form 1500/LNG Form 2500	936-4146 463-7207	Kent Thompson Angie Whitehead
Electronic Filing Application	936-6368	Andrea Maxwell	LPG Form 500A/CNG Form 1500A/LNG Form 2500A	936-4146 463-7207	Kent Thompson Angie Whitehead
Form 7100,1-1 Gas Distribution Annual Report (Fee)	346-221- 6647	Nicholas Owojori	LPG Form 501/CNG Form 1501/LNG Form 2501	463-7207 463-6964	Angie Whitehead James Holt
Informal Complaints regarding Gas Purchasing, Selling, Shipping, Transportation, or Gathering Practices - Forms	475-1958 463-7118	Sarah Montoya-Foglesong Claudia Godoy	LPG Form 502	936-4146	Kent Thompson
Interim Cost Recovery and Rate Adjustment Report (New Infrastructure Report)	475-1958	Sarah Montoya-Foglesong	LPG Form 503/CNG Form 1503/LNG Form 2503	463-7207 463-6964	Angie Whitehead James Holt
LPG Form 1/CNG Form 1001/LNG Form 2001	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides	LPG Form 505/CNG Form 1505/LNG Form 2505	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides
LPG Form 1A/CNG Form 1001A/LNG Form 2001A	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides	LPG Form 995/CNG Form 1995/LNG Form 2995	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides
LPG Form 7/CNG Form 1007/LNG Form 2007	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides	LPG Form 996B/CNG Form 1996B/LNG Form 2996B	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides
LPG Form 8/CNG Form 1008/LNG Form 2008	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides	LPG Form 997B/CNG Form 1997B/LNG Form 2997B	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides
LPG Form 16/CNG Form 1016/LNG Form 2016	463-3370	Conrad Gonzales	LPG Form 998B/CNG Form 1998B/LNG Form 2998B	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides
LPG Form 16A/CNG Form 1016A/LNG Form 2016A	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides	LPG Form 999/CNG Form 1999/LNG Form 2999	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides
LPG Form 16B/CNG Form 1016B	463-6791	Gina Marelli	Outside Trainer Application	463-3606	Mark Hood
LPG Form 16R	463-6791	Gina Marelli	PS-48 New Construction Report	436-5308	Ross Richardson
LPG Form 18B/CNG Form 1018B/LNG Form 2018B	463-7299 475-0109 463-6940	(A-F) Rosalinda Rojas (G-Q) Rich Castillo (R-Z, #) Martin Benavides	PS-95 Semi-Annual Leak Report	463-7049	Carrie Ebbinghaus
LPG Form 19/CNG Form 1019/LNG Form 2019	463-7207 463-6964	Angie Whitehead James Holt	Security Administrator Designation Form	463-7167	Tariff Group
LPG Form 20/CNG Form 1020/LNG Form 2020	936-4146	Kent Thompson	T-4 Form –Application to Operate a Pipeline in Texas	463-6802	Pipeline Permitting
LPG Form 22/CNG Form 1022/LNG Form 2022	936-4146	Kent Thompson	T-4B Form – Pipeline Transfer Certificate	463-6802	Pipeline Permitting
LPG Form 23	936-4146	Kent Thompson	Texas Damage Reporting Form (TDRF)	475-0512	Pipeline Damage Prevention
LPG Form 25/CNG Form 1025/LNG Form 2025	936-4146	Kent Thompson	Training and Examinations	463-3606	Mark Hood
LPG Form 30	936-4146	Kent Thompson			

Pipeline Safety – District Offices

District – Region	Address	Phone
1 – Lubbock	6302 Iola Avenue, Suite 600 Lubbock, TX 79424	806-698-6509
2 – Midland	Conoco Building 10 Desta Dr, 5 th floor Midland, TX 79704	432-570-5884
3 – Kilgore	2005 N. State Highway 42 Kilgore, TX 75662	903-984-8581
4 – Austin (Headquarters)	1701 N. Congress Ave PO Box 12967 Austin, TX 78711	512-463-7058
5 – Houston	1919 N. Loop West, Suite 620 Houston, TX 77008	713-869-8425
6 – Fort Worth	City Hall 13 th Street Annex 401 West 13 th St, Suite B Fort Worth, TX 76102	817-882-8966
7 – Corpus Christi	10320 I-37 Corpus Christi, TX 78460	361-242-3117

Gas Services – Regional Offices

Region	Address	Phone
Austin	1701 N. Congress Ave PO Box 12967 Austin, TX 78711	512-463-7022
Fort Worth	City Hall 13 th Street Annex 401 West 13 th St, Suite B Fort Worth, TX 76102	817-882-8966
Houston	1919 N. Loop West, Suite 620 Houston, TX 77008	713-869-8425

Alternative Fuels District Offices

Region (District)	Address	Phone
Midland (1,2)	10 Desta Drive Midland, TX 79705	432-570-5884
San Angelo (3)	622 S. Oaks Street San Angelo, TX 76903	325-657-7469
Fort Worth (4, 12, 13, 14)	401 W. 13 th Street Fort Worth, TX 76102	817-882-8966
Kilgore (5, 7)	2005 N. State Highway 42 Kilgore, TX 75662	903-984-3026
Austin (6, 15)	P.O. Box 12967 Austin, TX 78711	512-463-3213
San Antonio (8)	112 E. Pecan Street, Suite 705 San Antonio, TX 78205	210-227-1313
Houston (9, 10, 16, 17, 18)	1919 N. Loop West, Suite 620 Houston, TX 77008	713-869-8425
Corpus Christi (11)	10320 I-37 Corpus Christi, TX 78460	361-242-3117