



RRC's Alternative Fuels section protects public safety by overseeing operators' compliance with Commission rules on liquefied petroleum gas (propane) compressed natural gas (CNG) & liquefied natural gas (LNG).

## CORE RESPONSIBILITIES

Companies installing, transporting, dispensing & selling alternative fuels must be licensed with the Commission. Individuals performing activities with alternative fuels must be certified by the Commission & all alternative fuel installations must be installed in accordance with the Commission rules.

### Safety, Licensing, Training & Certification

- Licenses LPG (propane) CNG & LNG companies to perform activities such as installing home & commercial propane systems; filling U.S. Department of Transportation cylinders used with propane grills, vehicles & recreational vehicles; & delivering fuel to customers.
- Provides safety training courses for propane, which include bobtail operations (bobtails are propane delivery trucks), installing residential systems, dispenser operations & appliance conversion.
- Conducts certification exams for all LPG, propane, CNG & LNG operators, who must pass the exams to become certified. In addition, certain individuals certified for propane are required by law to take continuing education safety classes to maintain their certifications.

### Inspections

- Conducts safety inspections of fuel installations and investigates incidents involving propane, compressed natural gas and liquefied natural gas.

### Safety Complaints

- Investigates complaints alleging noncompliance with any licensing or certification requirements & any unsafe installations.
- Customer service complaints should be directed to the individual company & propane distribution pricing complaints should be directed to RRC's Gas Services section at 512-463-7167.

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## PUBLIC DATA & RECORDS

Online queries available:

- Alternative Fuels Registration & Certification Search

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### Contact Information

Alternative Fuels Safety: 512-463-6462;  
SafetyNoticeReply@rrc.texas.gov;  
lplicense@rrc.texas.gov

Alternative Fuels Training: 512-463-2682;  
training-exams@rrc.texas.gov

Alternative Fuels complaints: 512-463-6462  
Fax to: 512-463-0649

